Core Measures for Child Abuse programs

Note: The term victim is interchangeable with: victim; secondary victim; co-victim; and victim proxy (i.e. parent or guardian).

Goal 1: Healing

Knowledge: (choose at least one)

- # and % of victims (or victim's proxy) reporting increased knowledge and understanding of violence, abuse and neglect and its effect on their life.
- 2 # and % of victims understanding the effects of trauma and victimization.
- 4 and % of caregivers report increased awareness of resources for support/healing.

Engaging: (choice required)

1 # and % of victims participating in group or individual services.

Experiencing: (choose at least three)

- 1 # and % of victims reporting increased well-being and reduced anxiety level.
- 2 # and % of victims that report an increase in coping skills.
- 3 # and % of children who demonstrate improved emotional/behavioral status from intake to discharge.
- 4 # and % of children who demonstrate improved developmental status from intake to discharge.
- # and % of children able to function appropriately at the shelter after receiving therapeutic services.

You may optionally provide any additional outcomes of your own choosing.

Goal 2: Economic Restabilization

No core outcome measures were identified. Identify at least one related outcome.

Goal 3: Justice

No core outcome measures were identified. Identify at least one related outcome.

Goal 4: Safety (choose at least one from either subcategory)

Knowledge:

- 1 # and % of children/adults with increased knowledge of resources that enhance safety and security.
- 2 # and % of victims that report they are learning skills to keep themselves safe.

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1 # and % of victims receiving services who report increased feelings of safety.

You may optionally provide any additional outcomes of your own choosing.

Quality Measures: (choose at least two from any subcategory)

Specific Satisfaction:

- 1 % of staff team members reporting satisfactory cooperation within the agency.
- 2 % of client satisfaction with crisis service.
- 3 % of guardians reporting satisfaction with emergency shelter services.

General Satisfaction:

1 % of victims reporting overall satisfaction with services.

Collaborator Satisfaction:

- 1 % of community collaborators reporting positive satisfaction with services provided.
- 2 % of community collaborators reporting satisfaction with interagency cooperation.

You may optionally provide any additional quality measures of your own choosing.